



VP Operations Report

Presented to National Board
June 10, 2023



2023-2024 Highlights



- NB Operations efficiency continues to be important objective:
 - Developed hybrid meeting approach; led to increased meeting attendance and access for board leaders
 - Developed Operations Procedures template for all Board leadership positions. Intended to accelerate onboarding and improve confidence and capabilities of new leaders
- ASG support to ARCS increasing in scope without increase in hours
 - 2023-2024 end of year hours forecast to be at or below budget
 - Improved efficiency and effectiveness of annual ARCS/ASG planning process
- Developed short-term plan (2023-2024) to balance VP Operations workload while meeting NB objectives.
 - Need to develop long-term plan as part of Long Range Planning effort.